

P/N. 920-012511-03 Rev. A, 08.2009

User's Manual



EZ-DT-2 / EZ-DT-4



Safety Instructions

Bitte die Sicherheitshinweise sorgfältig lesen und für später aufheben.

- 1. Die Geräte nicht der Feuchtigkeit aussetzen.
- 2. Bevor Sie die Geräte ans Stromnetz anschließen, vergewissern Sie Sich, dass die Spannung des Geräts mit der Netzspannung übereinstimmt.
- 3. Nehmen Sie das Gerät bei Überspannungen (Gewitter) vom Netz. Das Gerät könnte sonst Schaden nehmen.
- Sollte versehentlich Flüssigkeit in das Gerät gelangen, so ziehen sofort den Netzstecker. Anderenfalls besteht die Gefahr eines lebensgefährlichen elektrischen Schlags.
- 5. Wartungs- und Reparaturarbeiten dürfen aus Sicherheitsgründen nur von autorisierten Personen durchgeführt werden.
- 6. Bei Wartungs- und Reparaturarbeiten müssen die Sicherheitsvorschriften der zuständigen Berufsverbände und Behörden unbedingt eingehalten werden.
- Bei Verletzungen unbedingt den Arzt aufsuchen und die gegebenenfalls die zuständigen Stellen benachrichtigen. Unterlassung kann zum Verlust der Versicherungsleistungen führen.

Safety Instructions

Please read the following instructions seriously.

- 1. Keep the equipment away from humidity.
- 2. Before you connect the equipment to the power outlet, please check the voltage of the power source.
- 3. Disconnect the equipment from the voltage of the power source to prevent possible transient over voltage damage.
- 4. Don't pour any liquid to the equipment to avoid electrical shock.
- 5. ONLY qualified service personnel for safety reason should open equipment.
- 6. Don't repair or adjust energized equipment alone under any circumstances. Someone capable of providing first aid must always be present for your safety
- 7. Always obtain first aid or medical attention immediately after an injury. Never neglect an injury, no matter how slight it seems.

CAUTION Danger of explosion if battery is incorrectly replaced Replace only with the equivalent type recommended by the manufacture. Dispose of used batteries according to the manufacturer's instructions.

1.	. BARCODE PRINTER	4
	1-1. Printer Accessories	4
	1-2. General Specifications	4
	1-3. Communication Interface	6
	1-4. Printer Parts	7
2.	PRINTER INSTALLATION	9
	2-1. Label Installation	9
	2-2. Label Roll Core Switch	11
	2-3. PC Connection	
	2-4. Driver Installation	13
3.	ACCESSORY	15
	3-1. Stripper Module Installation	
	3-2. Cutter Module Installation	
	3-3. EZ-DT-2 Ethernet Module Installation	20
	3-4. EZ-DT-4 Ethernet Module Installation	
4.	. PRINTER SETTING	25
4.	A-1. FEED Key	25
4.	4-1. FEED Key	25 25 25
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 	25 25 25 25
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 	25 25 25 25 25
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages 	25 25 25 25 26 26 27
4 . 5 .	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 	25 25 25 25 26 26 27 28
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 	25 25 25 25 26 26 27 28 28
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 5-2. Thermal Print Head Cleaning 	25 25 25 26 26 26 26 28 28
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 5-2. Thermal Print Head Cleaning 5-3. Adjust the Cutter 	25 25 25 26 26 26 27 28 28
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 5-2. Thermal Print Head Cleaning 5-3. Adjust the Cutter 5-4. Black Mark Paper 	25 25 25 25 26 26 27 28 28 28 30 30 31
4.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 5-2. Thermal Print Head Cleaning 5-3. Adjust the Cutter 5-4. Black Mark Paper 5-5. Troubleshooting 	25 25 25 25 26 27 28 28 28 30 30 31 32
4. 5.	PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 5-2. Thermal Print Head Cleaning 5-3. Adjust the Cutter 5-4. Black Mark Paper 5-5. Troubleshooting	25 25 25 25 26 26 27 28 28 30 30 31 32 33
4. 5.	 PRINTER SETTING 4-1. FEED Key 4-2. LED Status 4-3. Auto Sensing 4-4. Self-Test. 4-5. Error Messages MAINTENANCE AND ADJUSTMENT 5-1. Print Head Module Installation / Removal Instruction 5-2. Thermal Print Head Cleaning 5-3. Adjust the Cutter 5-4. Black Mark Paper. 5-5. Troubleshooting PPENDIX 1. EZ-DT-2 Certifications. 	25 25 25 25 26 27 28 28 28 30 30 31 32 33 33

1. Barcode Printer

1-1. Printer Accessories

After unpacking, please check the accessories that come with the package, and store appropriately.

- Barcode printer
- Power cord ٠
- Switching Power USB Cable ٠
- ٠
- Label ٠
- ٠ **Quick Start Guide**
- ٠ CD (includes label editing software QLabel / Manual)



EZ-DT-2



1-2. General Specifications

Model	EZ-DT-2	EZ-DT-4	
Print Method	Direct Thermal		
Resolution	Resolution 203 dpi (8 dot/mm)		
Print Speed	4 IPS (100 mm/s)		
Print Width	2.12" (54 mm)	4.25" (108 mm)	
Print Length	Min. 0.39" (10 mm); Max. 68" (1727 mn	n)	
Memory	4MB Flash (2MB for user storage) ; 8M	B SDRAM	
Sensor Type	Adjustable reflective sensor. Fixed trans	smissive sensor, central aligned	
	Types: Continuous form, gap labels, bla label length set by auto sensing or prog	ack mark sensing, and punched hole; gramming	
	Width: 0.6" (15 mm) Min 2.36" (60 mm) Max.	Width: 1" (25.4 mm) Min 4.64" (118 mm) Max.	
Media	Thickness: 0.003" (0.06 mm) Min	Thickness: 0.003" (0.06 mm) Min	
	Label roll diameter: Max. 5" (127 mm)	Label roll diameter: Max. 5" (127 mm)	
	Core diameter: 1°, 1.5° (25.4 mm, 38.1 mm)	Core diameter: 1°, 1.5° (25.4 mm, 38.1 mm)	
Printer Language	EZPL, GEPL (Godex Eltron® Printer Language)		
Software	Label design software: QLabel-IV (for EZPL only)		
	Bitmap fonts: 6, 8, 10, 12, 14, 18, 24, 3	0 16X26 and OCP A & B	
	Bitmap fonts 90° 180° 270° rotatable	single characters 90° 180° 270°	
Resident Fonts	rotatable		
Resident i onts	Bitmap fonts 8 times expandable in hor	izontal and vertical directions	
	Scalable fonts 90°, 180°, 270° rotatable		

	Bitmap fonts 90°, 180°, 270° rotatable,	single characters 90°, 180°, 270°		
Download Fonts	Asian fonts 90°, 180°, 270° rotatable and 8 times expandable in horizontal and			
	vertical directions			
	Scalable fonts 90°, 180°, 270° rotatable)		
	1-D Bar codes:			
	Code 39, Code 93, Code 128 (subset A	A, B, C), UCC/EAN-128 K-Mart,		
	DCC/EAN-120, $DPCA/E$ (add on 2 & 5) Codeb	ar Post NET EAN 128 DUN 14 HIBC		
Barcodes	MSI (1 Mod 10). Random Weight, Teler	pen. FIM. China Postal Code. RPS 128		
	and GS1 DataBar			
	2-D Bar codes:			
	PDF417, Datamatrix code, MaxiCode, O	QR code and Micro QR code		
	CODEPAGE 437, 850, 851, 852, 855, 8	357, 860, 861, 862, 863, 865, 866, 869,		
Code Pages	737 WINDOWS 1250 1251 1252 1252 12	054 1055		
	Unicode (UTF8, UTF16)	204, 1200		
Granhiaa	Resident graphic file types are BMP an	d PCX, other graphic formats are		
Graphics	downloadable from the software			
Interfaces	USB port (default on)			
	Serial port: RS-232 (DB-9)			
Control Panel	Control key: EEED	ige and Red)		
Real Time Clock	Standard			
Power	Auto Switching 100-240VAC, 50-60Hz			
Environment	Operation temperature: 41°F to 104°F ((5°C to 40°C)		
Linvironment	Storage temperature: -4°F to 122°F (-20	0°C to 50°C)		
Humidity	Operation: 30-85%, non-condensing.			
Aganay	Storage: 10-90%, non-condensing.			
Approvals	CE(EMC), FCC Class A, CB, CCC			
	Length: 8.58" (218 mm)	Length: 8.58" (218 mm)		
Dimension	Height: 6.77" (172 mm)	Height: 6.53" (166 mm)		
	Width: 3.94" (100 mm)	VVIdtn: 6.61" (168 mm)		
Weight	consumables	consumables		
		Parallel port (Centronics 36-pin)		
	Ethernet 10/100Mbps print server	Ethernet 10/100Mbps print server		
	Cutter Module	(default off; disables USB when in use)		
Options	Label Stripper	Cutter Module		
	External label roll holder for 10" (250	Label Stripper		
	mm) O.D. label rolls	mm) O D label rolls		
	External label rewinder	External label rewinder		

Specifications are subject to change without notice. All company and/or product names are trademarks and/or registered trademarks of their respective owners.

1-3. Communication Interface

Serial Interface

Serial Default . 9600 baud rate, no parity, 8 data bits, 1 stop bit, XON/XOFF protocol and RTS/CTS •

RS232 HOUSING (9-pin to 9-pin)

DB9 SOCKET			DB9 PLUG
	11		+5V,max 500mA
RXD	22	2	TXD
TXD	33	3	RXD
DTR	44	ł	N/C
GND	55	;	GND
DSR	66	;	RTS
RTS	77	,	CTS
CTS	88	3	RTS
RI	99)	N/C
PC	·		PRINTER

[Note] The total current output from serial port can not exceed 500mA.

USB Interface

Connector Type : Type B

PIN NO.	1	2	3	4
FUNCTION	VBUS	D-	D+	GND

Internal Interface

UART1 wafer		Ethernet module
N.C	11	N.C
TXD	22	RXD
RXD	33	TXD
CTS	44	RTS
GND	55	GND
RTS	66	CTS
E_MD	77	E_MD
RTS	88	CTS
E_RST	99	E_RST
+5V	10 <u>10</u>	+5V
GND	1111	GND
+5V	1212	+5V

1-4. Printer Parts



1.	LED Light
2.	FEED Key
3.	Top Cover
4.	Power Switch
5.	Cover Open Button



1.	Print Head Lift
2.	Label Roll Holder
3.	Print Mechanism
4.	Label Roll Core
5.	Label Guide
6.	Front Cover Piece



1.	Platen Cover
2.	Label Sensor
3.	Platen Roller



1.	Power Socket
2.	USB Port
3.	Fan-Fold Label Insert
4.	Serial Port (RS-232)



2. Printer Installation

2-1. Label Installation





2-2. Label Roll Core Switch



2-3. PC Connection

- Please make sure the printer is powered off. 1.
- Take the power cable, plug the cable switch to the power socket, and then connect the other end of the cable to the printer power socket. Connect the cable to the USB/ Serial port on the printer and on the PC. 2.
- 3.
- Power on the printer and the LED light will shine. 4.



2-4. Driver Installation

1. Insert product CD to your	😂 Windows Drivers
the "Windows Drives" folder.	Eile Edit View Favorites Tools Help
2. Select the icon of driver file and click it to start the installation.	Search Back Forward Up Cut Copy Paste Search Address D:\Windows Drivers File and Folder Tasks Make a new folder Web Web Share this folder WindowsPrinterDrivers.e Xet
3. Follow the instruction on	Seagull Driver Wizard
screen to keep the installation going. Then the Driver Wizard utility should run automatically.	Welcome to the Seagull Driver Wizard This wizard helps you install and remove printer drivers.
4. Select "Install printer drivers".	What would you like to do?
E. Other and the	
5. Select printer model.	Seagull Driver Wizard Specify Printer Model The manufacturer and model determine which printer driver to use. Specify the model of your printer. Printer Model Godex E2-07-2 Godex E2-07-2 Godex E2-07-2 Godex E2-07-4 Godex
	<pre>< Back Next > Cancel</pre>

6.	Select connection port.	Seagull Driver Wizard
		Specify Port A port is used to connect a printer to the computer.
		Specify the port that you are using. If you are connecting using TCP/IP or another port type not listed below, create a new port.
		Port Type COM1: Serial Port (9600:8N1)
		FILE: Local Port USB001 Virtual printer port for USB
		IP_192.168.1.7 Standard TCP/IP Port (192.168.1.7:LPR)
		Create Port Configure Port
		< <u>B</u> ack <u>N</u> ext > Cancel
7.	Enter the printer name and	Seagull Driver Wizard
	set printer sharing option.	Specify Printer Name Names are used to identify the printer on this computer and on the network.
		Enter a name for this printer.
		Printer name: Godex EZ-DT-4
		Use this printer as the default printer
		Specify whether or not you want to share this printer with other network users. When
		snaring, you must provide a snare name.
		O Share name: Godex_EZ-DT-4
		<pre><back mext=""> Cancel</back></pre>
8.	A description page of printer	Seagull Driver Wizard
	all settings are completed.	Completing the Seagull Driver
9.	Check if all printer settings	A new printer will be installed using the following settings: Name: Godex EZ-DT-4
	Finish to start copying driver	Share name: <not shared=""></not>
	files.	Port: USBUU1 Default: No
10	Wait for file conving finished	Manufacturer: Godex
10.	and complete the installation	Widder: Gddex E2-01-4 Version: 7.1.7 M-0 (08/06/2009)
		To begin the driver installation process, click Finish.
		< <u>B</u> ack Finish Cancel
11.	After the driver installation is	🗞 Printers and Faxes
	new printer model on	Eile Edit View Favorites Iools Help
	Windows "Printer and Faxes"	G - O - 🌶 👗 🗎 🕻 🔎
	setting.	Address Printers and Faxes
		Printer Tasks
		Add a printer Ready
		Set up faxing

3. Accessory

3-1. Stripper Module Installation



EZ-DT-4				EZ-DT-2
5. Turn the printer around and tighten screws to fix the Stripper in location.			5. Loose the screw of Bottom Case Cover and open it.	
6. Unlock the Bottom Case Cover to see the main board of printer.	use coin or screwdr	iver to	6. Tighten the screws to fix the Stripper in location.	
open the both 7. Plug the main bo [Note] There are 2 s main board, o installation, a installation. E the connecto please check	tom case cover. e connector into the bard. sockets on the one is for stripper mother is for cutter Before plugging r into socket, the pin first.			
 Lock the Cover. please to Bottom Turn the proceed installat 	e Bottom Case (For EZ-DT-2, tighten the screw of Case Cover) e printer back to to the label ion.			

 10. Flip the stripper downward to open it. 11. Follow the instruction on Chapter 2-1 to install the label. 		
 12. Peel off the first label, and feed the liner through the roller and the strip bar. [Note] The label / paper used for stripper is suggested to be at least 20mm in height. [Suggestion] When printing with stripper module, it is suggested to set the stop position (^E) to 9 (for DT-4) and 8 (for DT-2). 		
13. Follow the direction as shown in figure to feed the liner across the stripper.	5	
14. Flip the stripper upward to close it.		
15. Press the FEED key to adjust the position of label and complete the installation.		

3-2. Cutter Module Installation

1 Cutter Module	•
2 Screw x 2pcs	
[Note1] Please power off the printer before installing the cutter module.	1
[Note2] Do not cut self-adhesive labels! The traces of adhesive will pollute the rotary knife and	2 0
impair safe operation! The service life of the cutter is 1,000,000 cuts for paper woights up to 120g/m ² and	[Note3] The max paper cutting width is 114mm [Note4]
500,000 cuts for paper weights 120g/m ² to 170g/m ² .	The label / paper that used for cutting is suggested to be at least 30mm (for DT-4) and 40mm (for DT-2) in height.
 Place the printer on a horizontal surface and open the Top Cover. 	
2. Remove the Front Cover Piece.	
3. Push the Cutter connector into printer through the cable hole as shown in figure.	
4. Place the Stripper on the fillister.	

 5. Turn the printer around and tighten screws to fix the Cutter in location. 6. Unlock the Bottom Case Cover and open it. 6. Unlock the Bottom Case Cover to see the main board of printer. 7. Plug the connector into the main board. [Note] Before plugging the connector into the pin first. 8. Lock the Bottom Case 	EZ-DT-4			EZ-DT-2		
 6. Unlock the Bottom Case Cover to see the main board of printer. 7. Plug the connector into the main board. [Note] Before plugging the connector into socket, please check the pin first. 9. Lock the Pottem Case 	urn the printer gound and ghten crews to fix he Cutter in pocation.		•و د ا	5. Loose the screw of Bottom Case Cover and open it.		
 7. Plug the connector into the main board. [Note] Before plugging the connector into socket, please check the pin first. Public the Pottern Case 	Jnlock the Jnlock the Sottom Case Cover to see he main board of brinter.	e e		6. Tighten the screws to fix the Cutter in location.		~ 0
[Note] Before plugging the connector into socket, please check the pin first.	. Plug the commain board	e connector into the oard.				
o. Luck the bolion case	[Note] Before plugging nto socket, plea bin first. B. Lock the E	ging the connector please check the)		
please tighten the screw of Bottom Case Cover)	please tigh Bottom Ca	tighten the screw of Case Cover)				
9. Turn the printer back to proceed to the label installation.	9. Turn the printer back to proceed to the label installation.					
10. Follow the instruction on Chapter 2-1 to install the label.	0. Follow the Chapter 2- label.	the instruction on ar 2-1 to install the				
[Note] It is not suggested to use label-inside paper when printing with cutter module.	[Note] It is not suggested to use label-inside paper when printing with cutter module.					
 11. Feed the label through the Cutter and press the FEED key to complete the installation. [Suggestion] When printing with cutter module, it is suggested to set the stop position (^E) to 33 (for DT 4) and 20 (for DT 4). 	1. Feed the la Cutter and FEED key installation (Suggestion) When printing w nodule, it is sug he stop position	he label through the and press the key to complete the ation. Ing with cutter suggested to set sition (^E) to 33 (for				

3-3. EZ-DT-2 Ethernet Module Installation

1	Ethernet Cable 1.8M	<i>4</i> 3 4
2	Bracket	
4	Ethernet module	
5	Ethernet Back Panel	
6	Bracket Screw*2	
	Secure Screw ²	
Ploa	ne se make sure that anti-static precautions	
are a	adopted during the installation.	b b c 7 °
1.	Make sure the power is off and the power cable is unplugged. Place the printer onto a smooth surface and flip the whole printer unit upside down.	
2.	Unscrew the bottom case screws as indicated in figure.	
3.	Remove the Front Cover Plate.	
4.	Lift the middle compartment and the top cover up.	
5.	Unplug the power connector on the mainboard.	
6.	Remove the middle compartment and the top cover together with the mainboard.	
7.	Turn over the middle compartment and the top cover to the left side of mainboard.	

8.	Unscrew the Ground wire screw and remove the Ground wire.	
9.	Loosen hexagonal screws on both sides of RS-232 port.	
10.	Remove Standard Back Panel and change it with Ethernet Back Panel.	
11.	Tighten the hexagonal screws.	
12.	Secure the Ethernet module onto the bracket.	
13.	Plug one end of the Module Connection Wire into the socket on mainboard. Then place the other end of Module Connection Wire connector among the electric capacities as the figure showed to keep the connector in place.	
14. [N Plea	Align the Ethernet module to the Ethernet port and place the module upon the mainboard. ote J ase arrange the Module Connection Wire to by it away from the hole which is marked with	
circl	e in figure.	
15.	Tighten the Ethernet Module screw and Ground wire screw to secure the Ethernet Module on the mainboard.	

16.	Plug the connector of the Module Connection Wire into the socket on Ethernet module.	
17.	Use power connector cable to push all connection wires that on the right side of mainboard to lean against the wall of bottom case.	
18.	Plug the power connector into the mainboard.	
19. [No Plea putti to en	Put the middle compartment and the top cover back into the bottom case of printer.	
corre	ectly.	
20.	Assemble the Front Cover Plate.	
21.	Tighten the bottom case screws.	
22.	The Ethernet Module installation is	
[No After com "^XS print func dead func	complete. ote J r the Ethernet module installation is pleted, please send the SET,USBETHERNET, 1" printer command to ter for activating the Ethernet connection tion. Please mind that USB port will be ctivated once the Ethernet connection tion is activated.	

3-4. EZ-DT-4 Ethernet Module Installation

1	Ethernet module	2
3	Module Connection Wire	
4	Secure Screw*1	
5	Ethernet Cable 1.8M	
[No	ote]	
Plea	se make sure that anti-static precautions	2
are a	adopted during the installation.	
1.	Make sure the power is off and the power cable is unplugged. Place the printer onto a smooth surface and flip the whole printer unit upside down.	
2.	in figure.	
3.	Press the Cover Open Button and open the top cover.	
4.	Remove the Front Cover Plate.	
5.	Lift the middle compartment and the top cover up.	
6.	Loosen hexagonal screws on both sides of RS-232 port.	
7.	Push the mainboard slightly to the direction that indicated in figure.	
8.	Remove standard Back Panel from the printer.	

9.	Install the Ethernet Back Panel to the printer.	
10.	Push the mainboard back to original position.	
11.	Tighten the hexagonal screws.	
12.	Align the Ethernet module to the Ethernet port and plug into it.	
13.	Tighten the secure screw to fix Ethernet module onto the main board.	
14.	Connect one end of Module Connection Wire to the main board and the other end to the Ethernet module.	
15.	Put the middle compartment back and assemble it with bottom compartment of the printer.	
16.	Install the Front Cover Plate.	
17.	Tighten bottom case screws to complete the installation.	
[Na Afte com "^XS print func dead func	ote J r the Ethernet module installation is pleted, please send the SET,USBETHERNET,1" printer command to ter for activating the Ethernet connection tion. Please mind that USB port will be ctivated once the Ethernet connection tion is activated.	

4. Printer Setting

4-1. FEED Key

After pressing the FEED key, printer will feed the media (according to media type) to the specified stop position. When printing with continuous media, pressing the FEED key will feed the media out to a certain length. When printing with labels, the printer will feed one label each time the FEED key is pressed. If the label is not sent out in a correct position, please proceed with the Auto Sensing (see next section).

4-2. LED Status

*Note: below descriptions are only applied on firmware version G3.000 or after.

Press and hold the FEED key then power on the printer. Wait for the LED light flashing red and then release the FEED key, the printer will enter into Auto Sensing Mode to do the calibration. A Self-Test page will be printed out automatically after the calibration is completed. Below are the sequence and the description of two modes:

	LED Light	Веер	Status	Description
	Green	х	Standby Mode	Normal status
Press and		hold the FEED Key then power on the printer.		
			•	Printers are currently in Auto
				Sensing Mode. The calibration will
				will be printed out to show the
	Red (Flash)	3	Auto Sensing Mode	configurations of printer. For more
				please refer to next section. For the
				descriptions of Self-Test page
				please refer to page 26.

4-3. Auto Sensing

Printer can automatically detect the label and store the result of detecting. By doing this, the printer will calibrate the printing position of the label and the user can do printing without setting the label length. To perform the Auto Sensing, please do as follows:

- 1. Check if the label is correctly loaded on the printer.
- 2. Power off the printer, press and hold the FEED key.
- 3. Power on the printer while still holding the FEED key. Keep holding the FEED key, wait for the LED light turn to flash red and then release the FEED key. Printer will automatically detect the label and record it.
- 4. A Self-Test page will be printed out after Auto Sensing is completed and the printer goes back to standby mode.

4-4. Self-Test

The Self-Test page helps user to figure out whether the printer is operating normally. Below are some general descriptions about the content of Self-Test page:

[Note]

For more information about advance settings, such as "Sensor switch" or "Dump Mode", please refer to Programmer's manual.

LED Light	Веер	Description	Solution
Red (Flash)	None	Print head temperature high.	Wait for the print head temperature drops to the normal temperature range, printer will go back to the standby mode and the LED light will stop flashing.
Red	2 beeps twice	Unable to detect paper.	Make sure the movable sensor mark is at the correct position, if the sensor is still unable to detect paper, and then go through Auto Sensing again.
		Paper used up.	Replace with new label roll.
Red	2 beeps twice	Abnormal paper feed.	Possible causes: card tags or paper fall into the gap behind the platen roller, can't find label gap/black mark, black mark paper out. Please adjust according to actual usage.
Red	2 beeps twice	Memory is full; printer will print out "Memory full."	Delete unnecessary data in the memory.
Red	2 beeps twice	Can't find the file; printer will print out "Filename can not be found."	Use "~X4" command to print out all the files, then check whether the file exist and the names are correct.
Red	2 beeps twice	File name is repeated; printer will print out "Filename is repeated."	Change the file name and download again.

4-5. Error Messages

5. Maintenance and Adjustment

5-1. Print Head Module Installation / Removal Instruction

 Open the top cover to see the Print Head Lift, which is on the left side of Top Cover. [Note] Power off the printer before removing or installing the print head. 	
2. Flip the Print Head Lift downward to release it.	
 The Print Head Bracket can be flipped downward after Print Head Lift is released. 	
4. Remove the Print Head Connector.	



5-2. Thermal Print Head Cleaning

Unclear printouts may be caused by dusty print head, ribbon stain or label liner glue. Therefore when printing, it's necessary to keep the top cover closed. Also, check and prevent paper/label from being stained or dusty to ensure print quality and to prolong the print head life. Print head cleaning instructions are as follows:

- Power-off the printer. 1.
- Open the top cover. 2.
- If there are label pieces or other stain 3. on the print head (see blue arrow), please use a soft cloth with industrial use alcohol to wipe away the stain.

[Note1] Weekly cleaning for the print head is recommended.

[Note2]

3.

4.

When cleaning the print head with soft cloth, make sure there is no any metal or hard particles attached on it.

5-3. Adjust the Cutter

When using Cutter, paper-jam may happen sometimes. It can be solved by adjusting the cutter.

- 1. Turn the printer around to see the Cutter Cover Screw.
- 2. Loose the Cutter Cover Screw to remove the Cutter Cover.





5-4. Black Mark Paper

When printing with Black Mark paper which paper width is equal to the maximum width of printer's acceptability (60mm for EZ-DT-2; 118mm for EZ-DT-4), the error may occur since the black mark on reverse side of label cannot be detected by sensor sometimes. In this circumstance, please make sure the black mark conform to below limitations.



If the width of black mark paper is 60mm, the size and location of black mark should be:

- length of A is more than 13.1mm
- length of B is less than 5mm
- length of C is more than 8.1mm





If the width of black mark paper is 118mm, the size and location of black mark should be:

• length of A is more than 10.05mm

0

Label Guide

- length of B is less than 1.95mm
- length of C is more than 8.1mm

5-5. Troubleshooting

Problem	Recommended Solution		
LED light does not light up after power on	 Check the power connector 		
the printer			
LED light indicates error messages after	 Check for software setting or program 		
printing stops	command errors		
	 Replace with suitable label 		
	 Check if label may run out 		
	 Check if label is jammed/tangled up 		
	 Check if mechanism is closed (Thermal Print 		
	Head not positioned correctly)		
	 Check if sensor is blocked by label 		
	 Check for abnormal cutter function or of no 		
	actions (if cutter is installed)		
Printing started, but nothing was printed	 Check if label is placed upside down or if 		
on the label	label is not suitable for the application		
	 Select the correct printer driver 		
	 Select the correct label and print type 		
When printing label is immed/tangled	 Clean the label iam, and if label is stuck on 		
when printing, laber is jammed/tangled	Thermal Drint Head, places remove it by		
up	using soft sloth with sloops!		
M/han printing, and part of the contents	Using son cloth with alcohol.		
when printing, only part of the contents	Check II label is stuck on the Thermal Print		
were printed			
	Check if application software has errors		
	 Check if start position setting has errors 		
	Check if power supply is correct		
When printing, part of the label wasn't	 Check if Thermal Print Head is stained or 		
printed completely	dusted		
	 Use internal command "~1" to check Thermal 		
	Print Head can print completely		
	 Check the media quality 		
The printout is not in desired position	 Check if sensor is covered by paper or dust 		
	 Check if liner is suitable for use, please 		
	contact reseller for more information		
	 Check if label roll edge is aligned with Label 		
	Width Guide		
When printing, page skipping occurs	 Check if error occurs on label height setting 		
	 Check if sensor is covered by dust 		
Unclear printout	 Check print darkness setting 		
	 Check if Thermal Print Head is covered with 		
	glue or stain		
When using cutter, label wasn't cut	 Check if label is set up straight 		
straight			
When using cutter, label wasn't cut	 Check whether label thickness exceeds 		
successfully	0.16mm		
When using cutter label couldn't feed or	Check if cutter is installed properly		
unexpected cutting occurs	 Check if paper feed is working normally 		
When using stripper, the function is not	 Check if stripper sensor is covered with dust 		
working correctly	 Check if label is installed properly 		

[Note]

Your dealer is knowledgeable about printers, printing software, and your unique system. Please contact your local dealer for further technical support.

Appendix

1. EZ-DT-2 Certifications





VERIFICATION OF COMPLIANCE

This Verification of Compliance is hereby issued to the below named company. The test results of this report relate only to the tested sample identified in this report.

> Technical Standard : FCC Part 15 Class A (Verification) IC ICES-003

> > (Operation Environment: Industrial Environment)

General Information Applicant : G

GODEX INTERNATIONAL CO., LTD. 4F, No. 168, Lian-Cheng Road, Chung-Ho City, Taipei Hsien, Taiwan

 Product Description

 EUT Description:
 Thermal Transfer Printer

 Trade Name:
 GODEX

 Model Number:
 EZ-DT-2

Measurement Facilities

Laboratory Name: Compliance Certification Services Inc. No. 163-1, Chung Sheng Road, Hsin Tien City, Taipei, Taiwan, R.O.C. Tel: +886-2-22170894 / Fax: +886-2-22171029

This device has been shown to be in compliance with and was tested in accordance with the measurement procedures specified in the Standards & Specifications listed above and as indicated in the measurement report number : 61204003-F

Vince Chiang / Assistant Manager Date: December 19, 2006



優力國際安全認證有限公司 Underwriters Laboratories Talwan Co., Ltd. 台北市112北投展大業路260號1權 1/F, 200 Da-Yah Road, Patoa, Taipei City, Taiwan 112 Tot. 4888-2-2996-7790 Fac: +888-2-2991-7844 Http://www.alcom.tw

NOTICE OF AUTHORIZATION TO APPLY THE UL MARK

March 1, 2007

Mr. Chard Hu 4F, No. 168, Lian-Cheng Road Chung-Ho City, Taipel Hsien Taiwan

Fax: 02-2240-8796

E-mail: godex@godex.com.tw

Reference: File E214683 Project 07NK03054 Report Reference Number: E214683-A6-UL-1.

Product(s): UL/C-UL Investigation for Thermal Transfer Printer, Model EZ-DT-2

Dear Mr. Hu,

Any information and documentation involving UL Mark services are provided on behalf of Underwriters Laboratories Inc. (UL) or any authorized licensee of UL.

UL's investigation of your product has been completed under the above project number and the subject product was determined to comply with the applicable requirements.

This letter temporarily supplements the UL Follow-Up Services Procedure and serves as authorization to apply the UL Listing Mark only at the factory under UL's Follow-Up Service Program to the subject product, which is constructed as described below:

Identical to subject product, which was submitted to UL for this investigation. The UL Records covering the product will be in the Follow-Up Services Procedure, File E214683, Volume X1, Report Reference Number E214683-A6-UL-1.

To provide the manufacturer with the intended authorization to use the UL Mark, the addressee must send a copy of this Notice and all attached material to each manufacturing location as currently authorized in File E214683, Volume X1.

This authorization is effective from the date of this Notice and only for products at the indicated manufacturing locations. Records in the Follow-Up Services Procedure covering the product are now being prepared and will be sent to the indicated manufacturing locations in the near future. Please note that Follow-Up Services Procedures are sent to the manufacturers only unless the Applicant specifically requests this document.

Products that bear the UL Mark shall be identical to those that were evaluated by UL and found to comply with UL's requirements. If changes in construction are discovered, appropriate action will be taken for products not in conformance with UL's requirements and continued use of the UL Mark may be withdrawn.

Sincerely,

Steven Hua

Steven Huang Engineer Department: 3013BTAI E-mail: steven.huang@tw.ul.com

CC: Ms. Lynn Hsu Compliance Certification Services Inc E-mail: lynn.hsu@tw.ccsemc.com Reviewed by:

preph.CR

Joseph Chang Project Engineer Department: 3013BTAI E-mail: joseph.chang@tw.ul.com

Ar independent organization working "or a safer world with integrity, precision and knowledge.



INTERNATIONAL ELECTROTECHNICAL COMMISSION (IEC) COMMISSION ELECTROTECHNIQUE INTERNATIONALE (CEI)

IEC SYSTEM FOR CONFORMITY TESTING AND CERTIFICATION OF ELECTRICAL EQUIPMENT (IECEE) **CB SCHEME**

SYSTÈME CEI D'ESSAIS DE CONFORMITÉ ET DE CERTIFICATION DES EQUIPEMENTS ELECTRIQUES (IECEE) METHODE OC

Ref. Certif. No.

DK-10800

CB TEST CERTIFICATE CERTIFICAT D'ESSAI OC

4th,Fl. 168 Lian-Cheng Rd., Chung-Ho, Taipei Hsien 235 Taiwan

24 Vdc, 2.5 A (Optional), IP X0, Class III (Supplied by SELV)

Product Produit

Name and address of the applicant Nom et adresse du demandeur

Name and address of the manufacturer Nom et adresse du fabricant

Name and address of the factory Nom et adresse de l'usine

Rating and principal characteristics Valeurs norminales et caractéristiques principales

Trade mark (if any) Marque de fabrique (si elle existe)

Model/type Ref. Ref. de type

Additional information (if necessary) Information complémentaire (si nécessaire)

A sample of the product was tested and found to be in conformity with Un échantillon de ce produit a été essayé et a été considéré conforme à la

as shown in the Test Report Ref. No. which form part of this certificate comme indiqué dans le Rapport d'essais numéro de référence qui constitue une partie de ce certificat

This CB Test Certificate is issued by the National Certification Body Ce Certificate d'essai OC est établi par l'Organisme National de Certificatio

Date 2007-03-06

Uı

An Affiliate of

Underwriters

Laboratories Inc..

arina Christiansen Certification Manager

Internal Ref.:



PUBLICATION

Ningbo Ming Jong Electric Industry Co., Ltd. No. 19 Jing5 Middle Road of Beilun District,

Ningbo, Zhejiang Province, China

Thermal Transfer Printer

same as applicant

Godex International Co., Ltd.

EDITION 1st

E214683-A6-CB-1 of 2007-02-27

IEC 60950-1:2001

36

Fax: +45 44856500

UL International Demko A/S Lyskaer 8, P.O. Box 514 DK-2730 Herlev, Denmark Telephone: +45 44856565

Joseph Chang



中国国家强制性产品认证证书

证书编号: 2007010904230165

申请人名称及地址

科減股份有限公司 台湾台北县中和市连城路168号4楼

商标: GODEX

制造商名称及地址 科诚股份有限公司 台湾台北县中和市连城路168号4楼

生产企业名称及地址 科诚股份有限公司 台湾台北县中和市连城路168号4楼

产品名称和系列、规格、型号 条形码标签机

EZ-DT-2: 24VDC, 2. 5A (电游适配器: WDS 060240)

产品标准和技术要求 GB4943-2001 GB9254-1998 (Class A) GB17625. 1-2003

上述产品符合强制性产品认证实施规则的要求,特发此证。

发证日期: 2007年04月19日

本证书的有效性依据发证机构的定期监督获得保持,



2. EZ-DT-4 Certifications



Report No. : FV6O0204



FCC TEST REPORT

for

47 CFR FCC Rules and Regulations Part 15 Subpart B,

Class A Digital Device

Equipment	:	THERMAL LABEL PRINTER	
Model No.	:	EZ-DT-4, PF8d	
FCC ID	:	N/A	
Filing Type	:	Verification	
Applicant	:	GODEX INTERNATIONAL CO., LTD. 4F, No. 168, Lian-Cheng Road, Chung-Ho City, Taipei Hsien, Taiwan	

- · The test result refers exclusively to the test presented test model / sample.
- Without written approval of SPORTON International Inc., the test report shall not be reproduced except in full.

• Certificate or Test Report must not be used by the applicant to claim the product in this test report endorsement by NVLAP or any agency of U.S. government.

SPORTON International Inc.

6F, No.106, Sec. 1, Hsin Tai Wu Rd., Hsi Chih, Taipei Hsien, Taiwan, R.O.C.

SPORTON International Inc. TEL: 886-2-2696-2468 FAX: 886-2-2696-2255

Zertifikat

Certificate

Zertifikat Nr. Certificate No. S 50098967

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S 20038361 0	001		
Ihr Zeichen Client Reference R600204/Sporton	Unser Zeichen Our Reference Li ZTW1-SSY- 10018671 001 0	ingstens gültig bis 04.01.2012	Latest expiration date (day/mo/yr)
Genehmigungsinhaber License Holde Godex International Co. 4F, No. 168, Lian-Cheng Chung-Ho City, Taipei H Taiwan	Fertigungsstätte M Ltd. Godex Interr Road 4F, No. 168, Isien 235 Chung-Ho Cit Taiwan	anufacturing Plant Dational Co. Lian-Cheng Ty, Taipei Ha	Ltd. Road sien 235
Prüfzeichen Test Mark	Geprüft nach Tested acc. to EN 60950-1:2001+A11		
Zertifiziertes Produkt (Geräteldent Certified Product (Product Ide	ifikation) ntification)	Lizenze License	ntgelte - Einheit Fee - Unit
Drucker (THERMAL LABEL	PRINTER)		
Bezeichnung : EZ-DT-4 (Type Designation)	(GODEX)		б
Nennspannung : DC 24V (Rated Voltage)			
Nennstrom : 2.5A (Rated Current)			
Schutzklasse : III (Protection Class)			
	TÜV Rheinland III tomrierungsuste		6
ANLAGE (Appendix): 1			
Dem Zernikat liégt unsere Pril- and Zernifizie Produkt und Fernigungssötte erfällen § 4 (1) bo Produktsicherheitsgesetzes. This certificate is based on our Testing and Ce Product and production fulfil par 4 Art. 1 or German Equipment and Product Safety Law.	rungsordnung zugrunde. zw. (2) und § 7(1) des Geräte- und rtification Regulation. Art. 2 and Par 7 Art. 1 of the	Zertifizierungsst	elle

TÜV Rheinland Product Safety GmbH, Am Grauen Stein, D-51105 Köln Tel.: (+49/221)8 06 - 13 71 e-mail: cert-validity@de.nuv.com Fax: (+49/221)8 06 - 39 35 http://www.tuv.com/aafsty

4--Dipl.-Ing. A. Klinker

Ausstellungsdatum Date of Issue : 05.01.2007 (day/mo/yr)



美商優力安全認證有限公司台灣分公司

UL International, L.L.C, Taiwan Branch 台北市 112 北投區大業路 260 號 1 樓 1st Fl 260 Da-Yeh Road Peitou Taipei City Taiwan 112 電話: 886-2-2896-7790 傭真: 886-2-2891-7644 http://www.ul.com.tw

NOTICE OF AUTHORIZATION TO APPLY THE UL MARK

December 6, 2006

MR. Wayne Lee Godex International C/O Sporton International Inc 14th FI-2 186 Jianyi Rd Junghe, Taipei Hsien 235 Tw

Fax number: 886-2-22408796 E-mail: claire@sporton.com.tw Reference: File E214683 Project 06NK90290 P.O. Number U6O0204 Product: USL/CNL- INVESTIGATION FOR Thermal Lable Printer, MODELS EZ-DT-4, PF8d

Dear Mr. Lee.

Any information and documentation involving UL Mark services are provided on behalf of Underwriters Laboratories Inc. (UL) or any authorized licensee of UL.

UL's investigation of your product has been completed under the above project number and the subject product was determined to comply with the applicable requirements.

This letter temporarily supplements the UL Follow-Up Services Procedure and serves as authorization to apply the UL Listing Mark only at the factory under UL's Follow-Up Service Program to the subject product, which is constructed as described below:

Identical to the subject model, which was submitted to UL for this investigation. The UL Records covering the product will be in the Follow-Up Services Procedure, File E214683, Volume X1.

To provide the manufacturer with the intended authorization to use the UL Mark, the addressee must send a copy of this Notice and all attached material to each manufacturing location as currently authorized in File E214683, Volume X1.

This authorization is effective from the date of this Notice and only for products at the indicated manufacturing locations. Records in the Follow-Up Services Procedure covering the product are now being prepared and will be sent to the indicated manufacturing locations in the near future. Please note that Follow-Up Services Procedures are sent to the manufacturers only unless the Applicant specifically requests this document.

Products that bear the UL Mark shall be identical to those that were evaluated by UL and found to comply with UL's requirements. If changes in construction are discovered, appropriate action will be taken for products not in conformance with UL's requirements and continued use of the UL Mark may be withdrawn.

Sincerely.

Don Xie

Dan Xie Associate Project Engineer Department: 3013BSUZ Tel: 86-512-68086400-66643 Fax: 86-512-68084099-66643 E-mail: dan.xie@cn.ul.com Cc: Sporton International Inc., Mr. Peter Hsu, peterhsu@sporton.com.tw

Reviewed by: Jan Chen

lan Chen Section Manager Department: 3013CTPI E-mail: lan.Chen@tw.ul.com

Ar independent organization working for a safer morld with integrity, precision and knowledge





Ref. Certif. No.

JPTUV-017671-M1

IEC SYSTEM FOR MUTUAL RECOGNITION OF TEST CERTIFICATES FOR ELECTRICAL EQUIPMENT (IECEE) CB SCHEME

SYSTEME CEI D'ACCEPTATION MUTUELLE DE CERTIFICATS D'ESSAIS DES EQUIPEMENTS ELECTRIQUES (IECEE) METHODE OC

CB TEST CERTIFICATE CERTIFICAT D'ESSAI OC

THERMAL LABEL PRINTER

See additional page(s)

DC 24V; 2.5A; Class III

due to first modification.

GODEX

EZ-DT-4

Godex International Co. Ltd. 4F, No. 168, Lian-Cheng Road Chung-Ho City, Talpei Hsien 235 Taiwan

Godex International Co. Ltd. 4F, No. 168, Lian-Cheng Road Chung-Ho City, Taipei Hsien 235 Taiwan

Re-issue of JPTUV-017671 dated 04.01.2007,

National differences see test report

Product Produit

Name and address of the applicant Nom et adresse du demandeur

Name and address of the manufacturer Nom et adresse du fabricant

Name and address of the factory Nom et adresse de l'usine

Rating and principal characteristics Valeurs nominales et caractéristiques principales

Trade mark (if any) Marque de fabrique (si elle existe)

Model/type Ref. Ref. de type

Additional information (if necessary) Information complémentaire (si nécessaire)

A sample of the product was tested and found to be in conformity with Un échantillon de ce produit a été essave et a été considéré conforme à la

As shown in the Test Report Ref. No.which forms part of this Certificate Comme indiqué dans le Rapport d'essais numéro de

référence qui constitue une partie de ce Certificat

11009141 002

IEC 60950-1:2001

This CB Test Certificate is issued by the National Certification Body Ce Certificat d'essai OC est établi par l'Organisme National de Certification

TÜV Rheinland Group

TÜV Rheinland Japan Ltd. Shin Yokohama Daini Center Bldg. 3-19-5, Shin Yokohama, Kohoku-ku Yokohama 222-0033 Japan Phone + 81 45 470-1850 Fax + 81 45 473-5221 Mail: info@jpn.tuv.com Web: www.tuv.com

Date: 16.01.2007

тu

Signature:

W du

Dipl.-Ing. W. Hsu

EZ-DT-2/EZ-DT-4 User's Manual



中国国家强制性产品认证证书

证书编号: 2007010904231072

申请人名称及地址

科诚股份有限公司 台湾省台北县中和市连城路168号4楼

商标: GODEX, INTERMEC

制造商名称及地址

科诚股份有限公司 台湾省台北县中和市连城路168号4楼

生产企业名称及地址

科诚股份有限公司 台湾省台北县中和市连城路168号4楼

产品名称和系列、规格、型号

桌上型商用条形码打印机 EZ-DT-4, PF8d: 24VDC 2.5A (电源适配器: WDS060240)

产品标准和技术要求

GB4943-2001、GB9254-1998、GB17625.1-2003

上述产品符合强制性产品认证实施规则的要求,特发此证。

发证日期: 2007年04月27日

本证书的有效性依据发证机构的定期监督获得保持。



中国 ·北京 · 南四环西路 188 号 9 区 100070 网址: www.cqc.com.cn

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